



DURACELL[®] ENERGY

Installer's App Guide

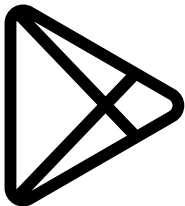
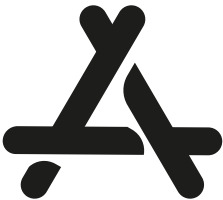


Important: If Installing a **Dura-i Inverter** with a battery system please refer to **5. Creating a Plant on the Dura-i App** in the **Dura-i Inverter User Manual** before following the steps in this Installer’s app guide. If installing an alternative inverter please refer to that manufacturer’s instructions before using this manual.

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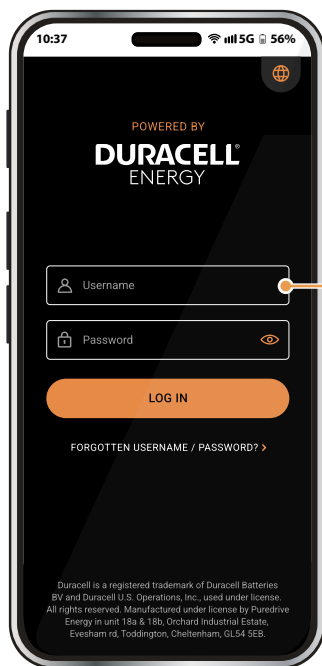
1. Download the APP



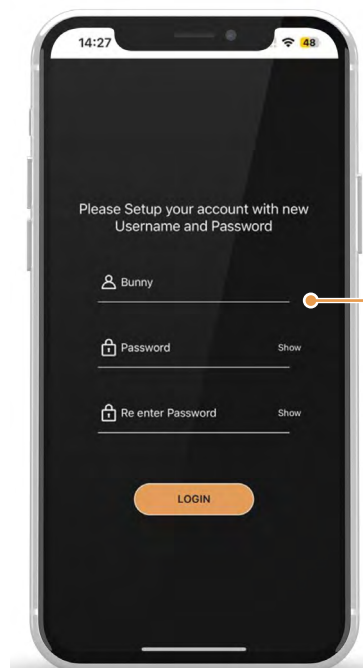
Please scan this QR code to find this document in alternative languages.



2. Installer Log in & Registration



Enter your installer Username and Password



If you do not have a Username & Password then please email support.uk@duracellenergy.com or call **01386 57784**

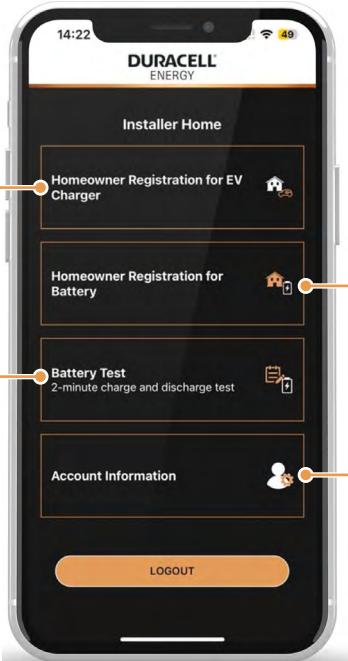
3. Installer's Product Page

To register an EV Charger, please select this

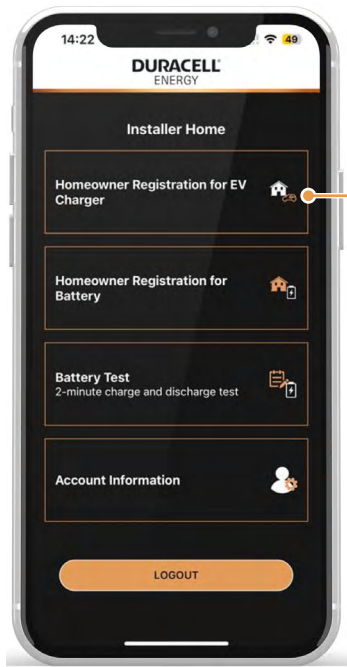
To run a two-minute battery test, please select this

To register a battery **or an inverter** please select this

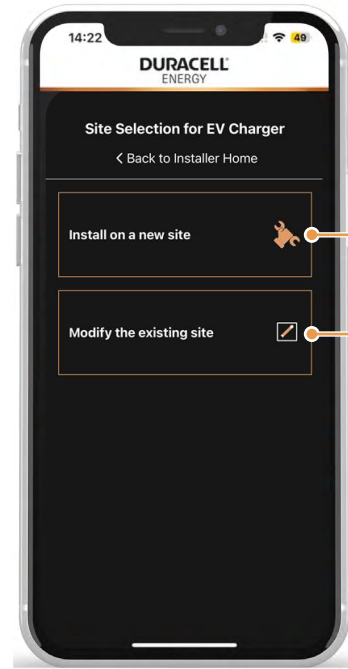
This option is for your installer account details



4. EV Charger ID Registration



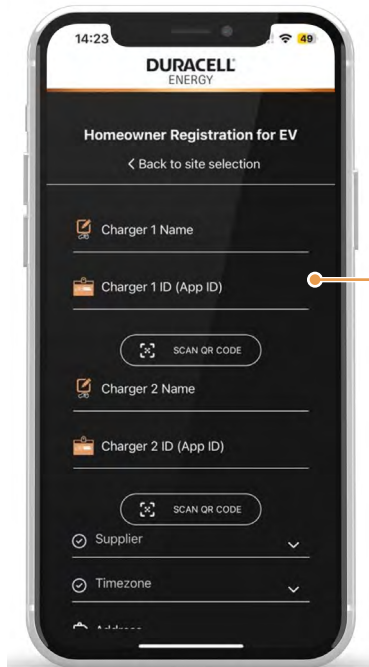
Select homeowner registration from options



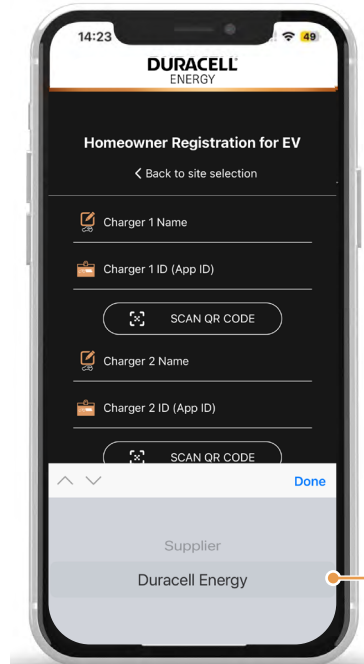
To register an EV Charger to a new user

To register an EV Charger to an existing user

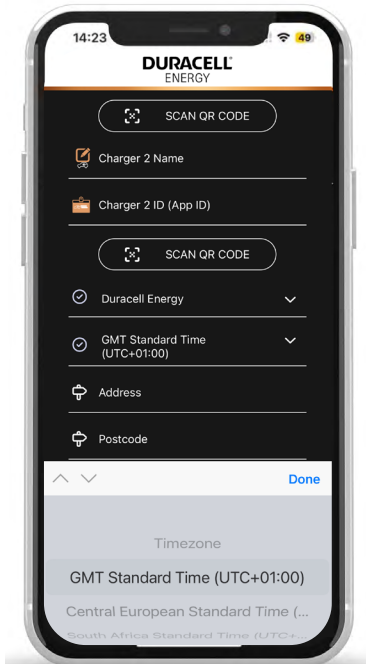
4.1. EV Charger - Install at a New Site



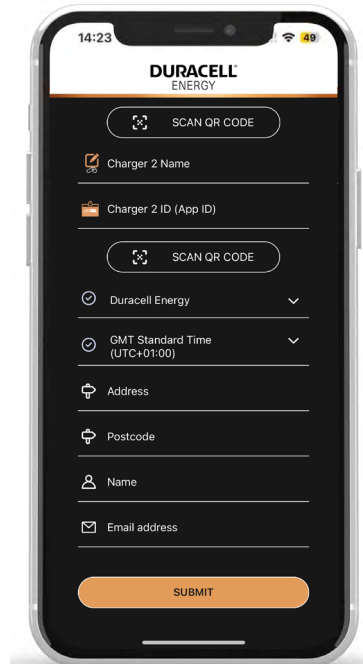
Add Product ID



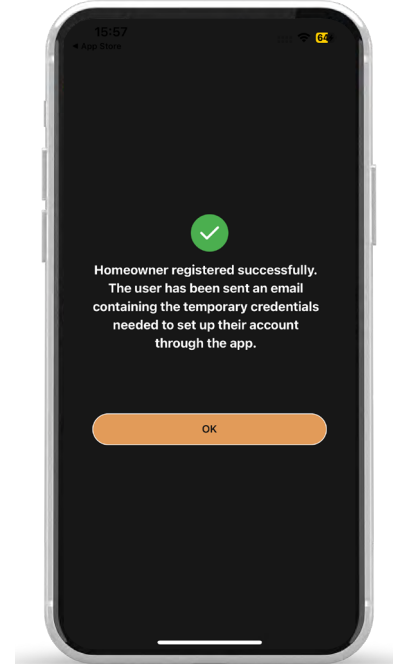
Select supplier
(Duracell Energy)



Select Time Zone

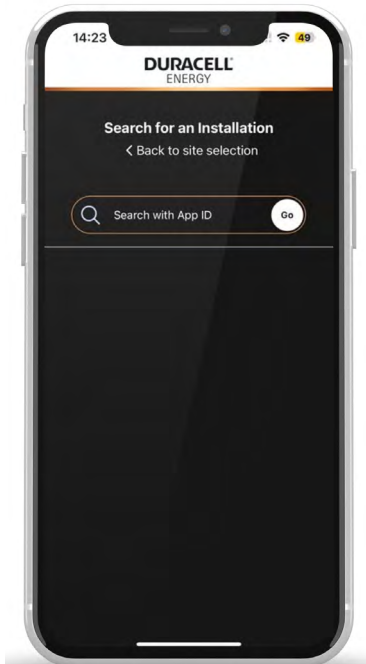


After filling this in select 'submit'.
This sends an automated email
with temporary login credentials to
the homeowner

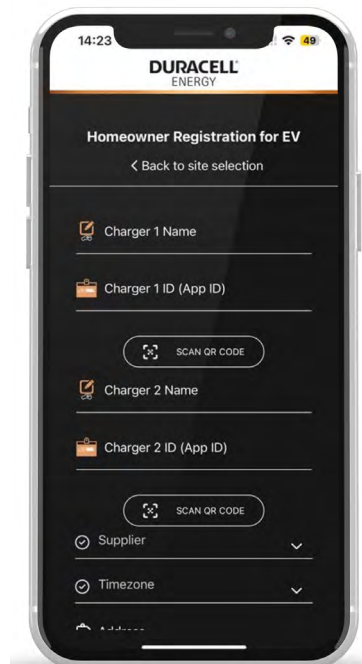


Using those credentials, the
homeowner can place their own
passwords and use the app to
monitor and control

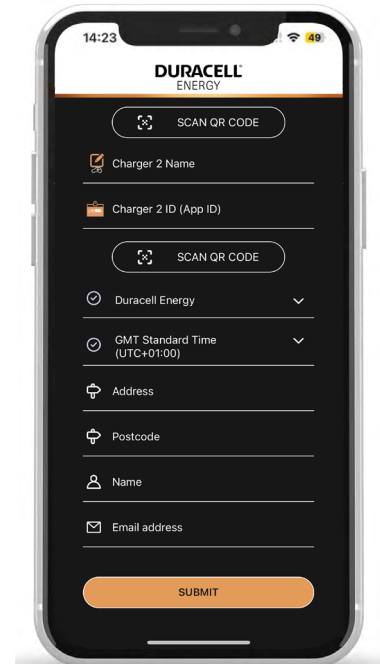
4.2. EV Charger - Modify the Existing Site



For an existing homeowner, search the Duracell Energy battery's Inverter serial number and the homeowner's name should appear

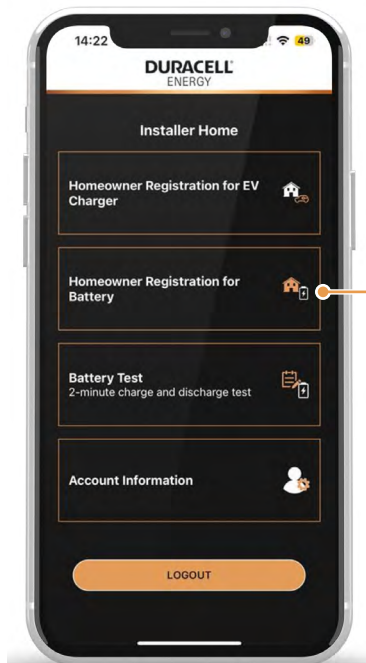


Select the customer and fill the necessary details in the registration page

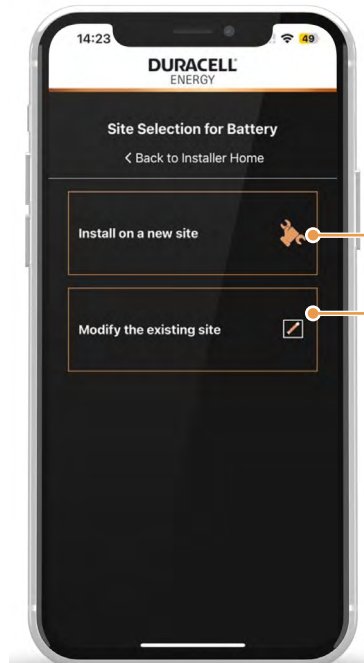


After filling this in select 'submit'. This sends an automated email with temporary login credentials to the homeowner

5. Battery ID Registration



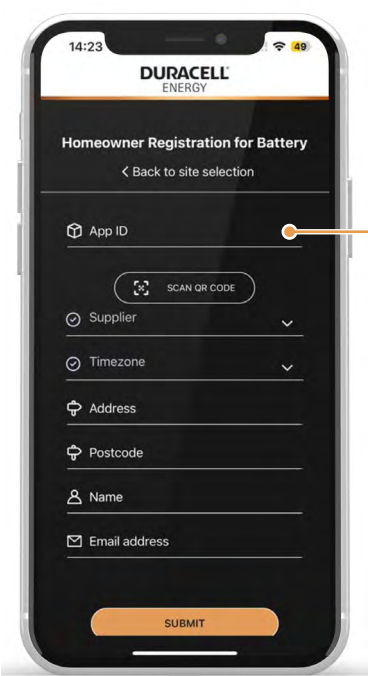
Select homeowner registration from options



To register a battery to a new user

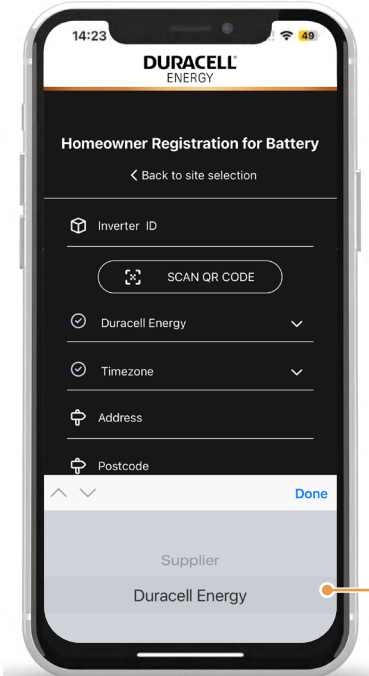
To register a battery to an existing user

5.1. Battery - Install at a New Site

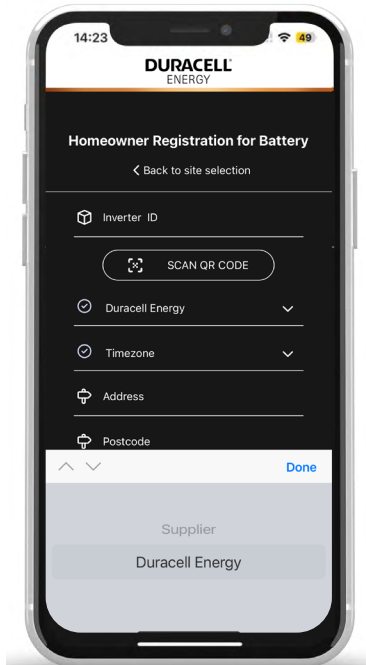


DC Product - enter inverter serial number

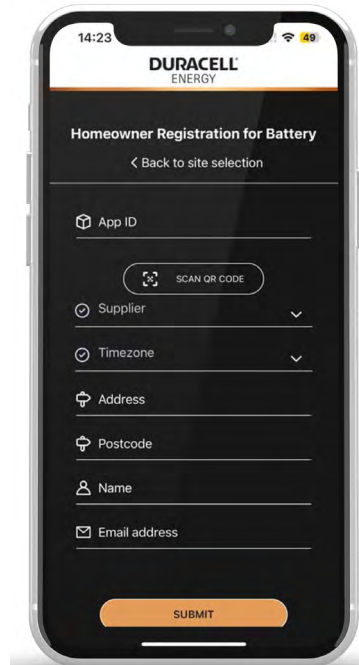
AC Product - enter APP ID



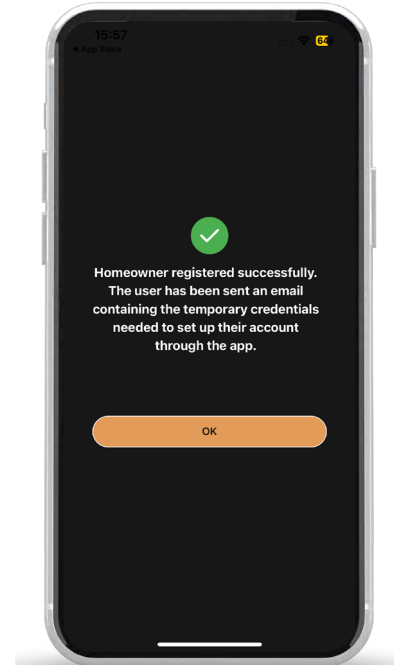
Select supplier (Duracell Energy)



Select Time Zone

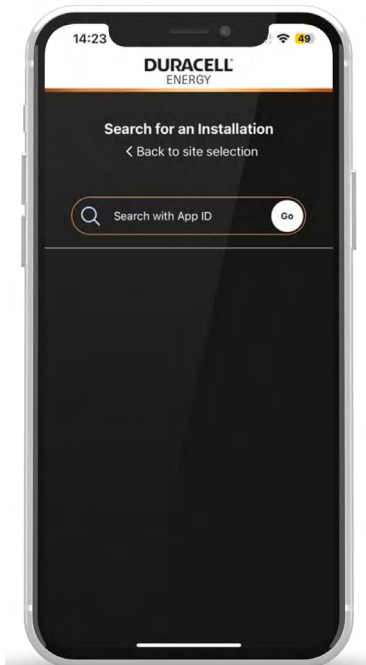


After filling this in select 'submit'.
This sends an automated email
with temporary login credentials to
the homeowner

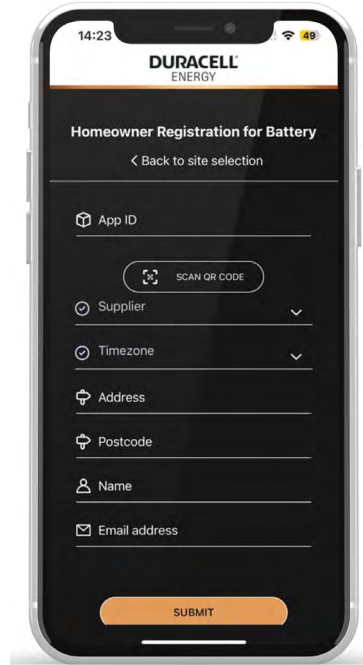


Using those credentials, the
homeowner can place their own
passwords and use the app to
monitor and control

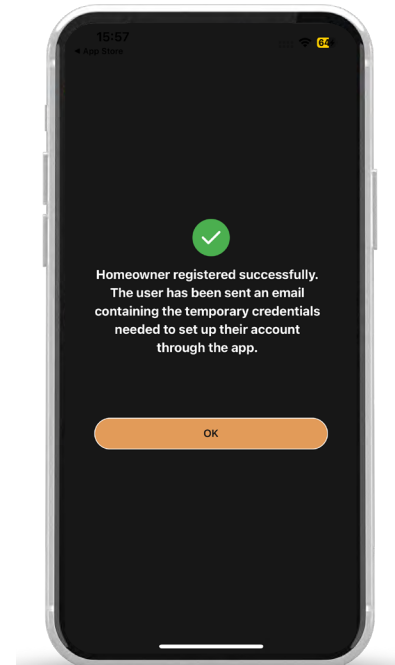
5.2. Battery - Modify the Existing Site



For an existing homeowner, search the Duracell Energy battery's Inverter ID and the homeowner's name should pop up

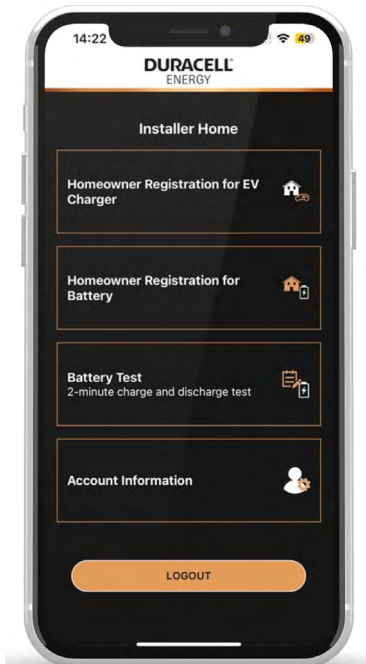


Select the customer and fill the necessary details in the registration page

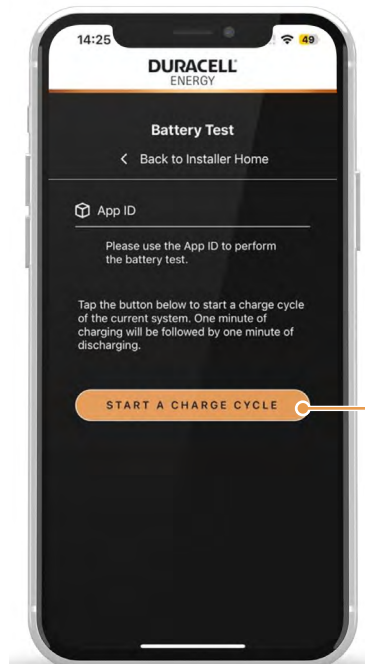


After filling this in select 'submit'. This sends an automated email with temporary login credentials to the homeowner

6. Installer Installation Test



Select battery test



Enter ID's (found on enclosure by termination plate)
Tap 'Start a charge cycle'.
Cycle lasts for 2 minutes.



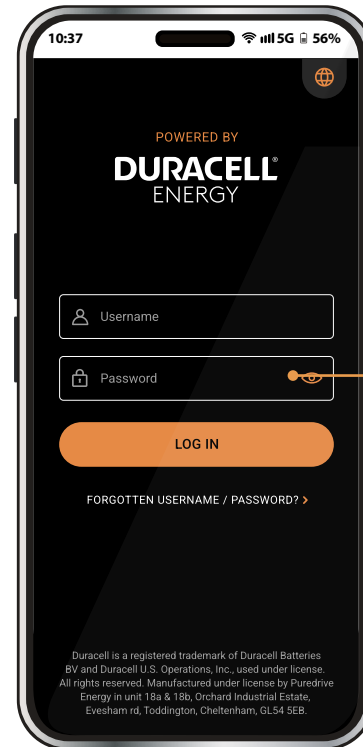
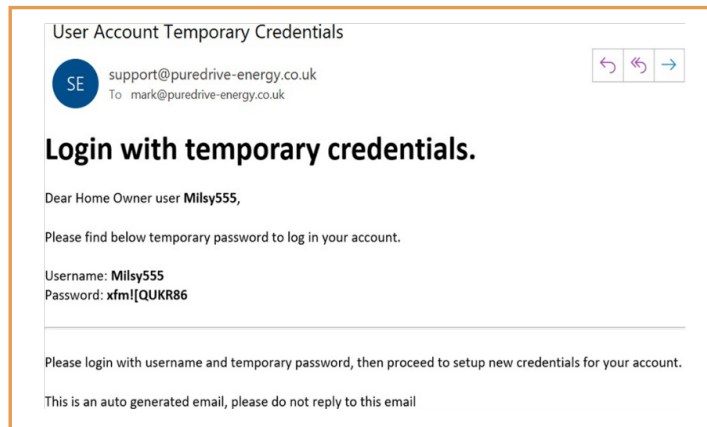
This icon will take you to the menu screen.

Check live usage monitor page

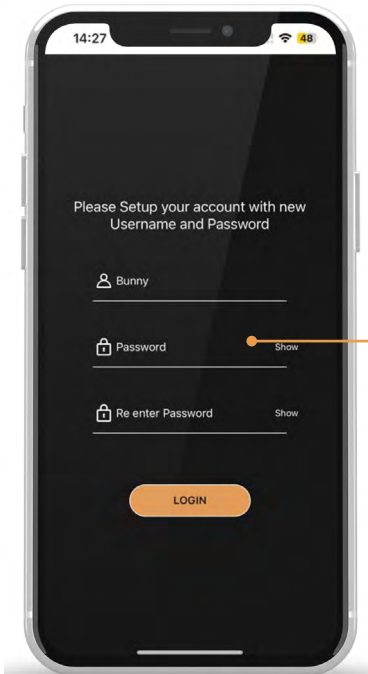
7. Homeowner Initial Login

Homeowner receives an automated email

Go to the main login page and enter temporary username and password



Homeowner enters temporary username and password



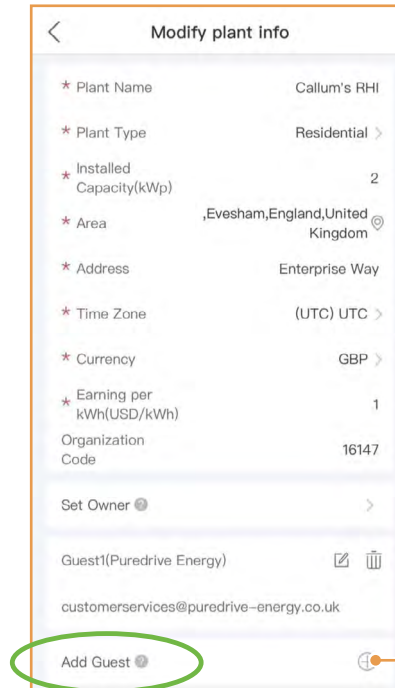
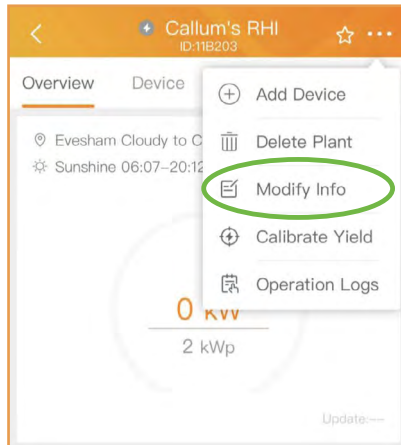
Homeowner chooses own password



Check live usage monitor page

8. Solis App Setup

8.1. Adding Duracell Energy as a Guest

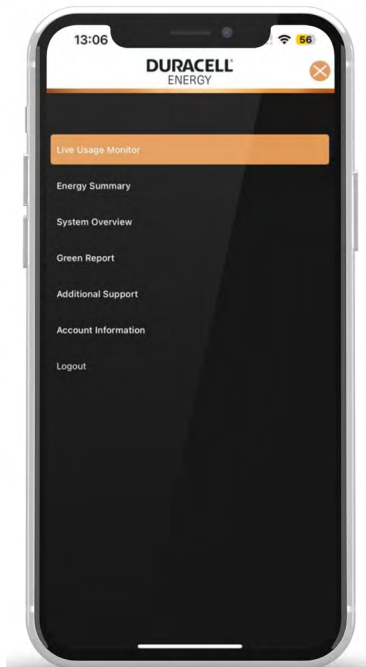


Add Duracell Energy as a guest:

Adding Duracell Energy as a guest on the Solis Cloud allows Duracell Energy to view the system, meaning we can help on commission and support if necessary.

customerservices@duracellenergy.com

9. Installer Presents App Pages to Customer



- Live Usage Monitor
- Energy summary - Historical chart of the battery, grid and PV generation
- System Overview - Historical overview of house consumption, PV generation and battery percentage
- Green Report - environmental report from the previous month
- Additional Support - see **Section 10 on page 20**
- Account information - contains user information
- Logout



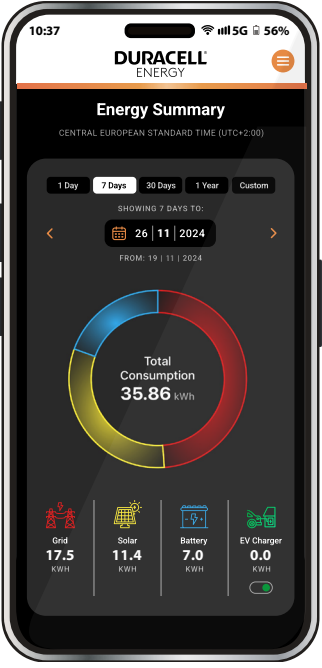
Live Usage Page
Live usage monitor
automatically
appears
upon login

9.1. Homeowner Screens



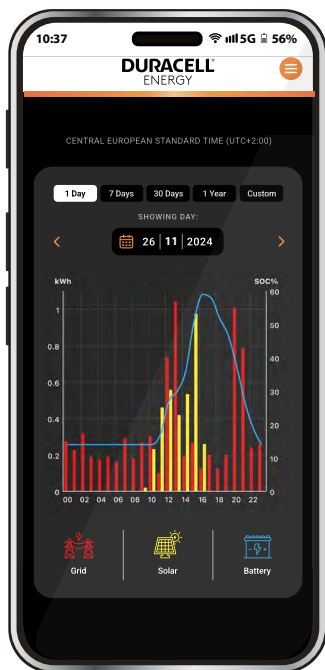
Energy Summary (Day)

'Energy Summary'
Can select a date using calendar



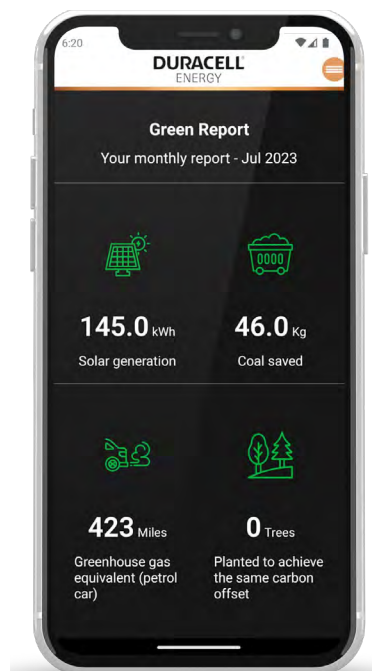
Energy Usage (day/month/year)

'Energy Usage'
Can compare weekly, monthly and yearly usage



System Overview (Day)

'System Overview'
Can select a date with
calendar



Green Report

Green Report - data
from previous month

10. Additional Support



Go to 'Additional Support' page to express your interest in grid services and variable tariffs.

Earn additional savings with our VPP through grid services and operating energy supplier variable rate tariffs. A variable rate tariff is one where the price of your energy changes depending on the time of day, such as Economy 7 and Octopus variable tariff packages (Agile and Go).

We use smart AI and machine learning to understand your consumption habits. This allows us to automate and optimise additional charge to your battery when energy is cheap to reduce your bill further. We are energy supplier agnostic meaning we optimise your system to save you the most money possible rather than to benefit of your supplier.

Once you have identified your desired tariff, and you have made the switch, please inform us and we can get your system integrated.

We are currently experiencing significant savings on systems paired with Octopus tariffs but keep an eye out for new variable rate tariffs entering the market.

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Get in touch...

@ Sales: sales.uk@duracellenergy.com Support: support.uk@duracellenergy.com

📞 01386 577845

🌐 www.duracellenergy.com

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